

INFORMATION NOTICE

WORKFORCE SERVICES

Number: WSIN07-33

Date: February 5, 2008
Expiration Date: 6/30/09
69:221:11678

TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: APPROVAL OF COMMON MEASURES WAIVER REQUEST

On December 11, 2007, the Department of Labor (DOL), Employment and Training Administration (ETA) approved California's waiver request to move from the statutory performance measures specified in the Workforce Investment Act (WIA) Section 136(b)(2) to the Common Performance Measures defined in ETA Training and Employment Guidance Letter (TEGL) [17-05](#) (February 17, 2006). The attached correspondence from the DOL ETA specifies the terms of the waiver. As proposed by the California Workforce Investment Board, the waiver is effective July 1, 2007. For the specific definitions of the Common Performance Measures, please refer to TEGL 17-05 and TEGL [17-05, Change 1](#) (August 13, 2007).

In summary, the waiver makes the following changes to program accountability for the WIA Title IB Programs.

1. There are no longer separate accountability measures for the Older Youth population (19-21).
2. The Youth program is accountable for a single set of measures for all eligible Youth ages 14-21:
 - Literacy and Numeracy
 - Placement in Employment or Education
 - Attainment of a Degree or Certificate

The Youth program is no longer accountable for the Skill Attainment goals or Youth Retention performance measures. The Skill Goals Form has been retained on the Job Training Automation System. It is an optional form that may assist staff in tracking interim goals for Youth program clients.

3. The WIA Title IB program is no longer required to complete the State level Employer and Job Seeker customer satisfaction survey. The WIA Directive WIAD01-13, *WIA Employer Customer Satisfaction* (March 11, 2002) will be rescinded. The DOL has requested that the State continue to monitor customer satisfaction. We will work with the local workforce investment areas to establish a point-of-service customer satisfaction process.

EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Special requests for services, aids, and/or special formats need to be made by calling (916) 654-8055 (Voice). TTY users, please call the California Relay Service at 711.

Questions regarding the Common Measures waiver should be directed to mngeperf@edd.ca.gov or your Regional Advisor at (916) 654-7799.

/S/ BILL BURKE
Assistant Deputy Director
Workforce Services Branch

/S/ BOB HERMSMEIER
Chief
Workforce Services Division

Attachment



DEC 11 2007

The Honorable Arnold Schwarzenegger
Governor of California
State Capitol
Sacramento, California 95814

Dear Governor Schwarzenegger:

It is with pleasure that I respond to the State of California's request for a waiver of statutory and regulatory requirements under the Workforce Investment Act (WIA). This action is taken under the Secretary's authority to waive certain requirements of WIA Title I, Subtitles B and E, and Sections 8-10 of the Wagner-Peyser Act. The request is written in the format identified in WIA Section 189(i)(4)(B) and 20 CFR 661.420(c), and appears to meet the standard for approval at 20 CFR 661.420(e). The following is the disposition of the State's waiver submission (copy enclosed).

Requested Waiver: Waiver to permit the State to replace the performance measures at WIA Section 136(b) with the common measures.

The State of California is requesting a waiver of the 17 performance measures under WIA Section 136(b). In their place, the State wishes to report only the six common measures. The State indicates that the waiver will allow it to streamline its performance system, increase program integration, and improve evaluation of the State's employment and training system.

We are approving a waiver to permit the State to replace the performance measures at WIA Section 136(b) with the common measures. Under the waiver, the State will no longer report to the Employment and Training Administration (ETA) on the following WIA measures: WIA Adult and Dislocated Worker credential rates; participant and employer customer satisfaction; older youth measures; and younger youth measures. The State will report on the three adult common measures and the three youth common measures. Further, the State will still negotiate separate goals for the WIA Adult and WIA Dislocated Worker programs, and report on these programs separately. The waiver is approved through June 30, 2009, with an effective date of July 1, 2007. It is noted that the State of California, while no longer required to report customer satisfaction measures to ETA, commits in its waiver request to working with local workforce investment boards to expand the process of collecting customer satisfaction information at the local level.

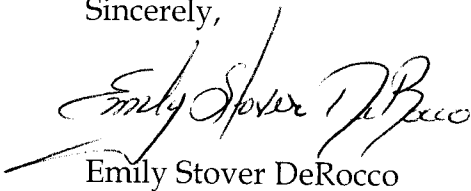
Revisions to the ETA incentive and sanction policy for Workforce Investment Act Title IB Programs were issued on October 10, 2007, in Training and Employment Guidance Letter (TEGL) 09-07. One impact of these revisions is that states approved for a waiver to report common performance measures only, beginning with the Program Year 2006 performance measures outcomes, will be eligible for consideration of an incentive grant, and will be considered to have exceeded the negotiated levels of performance for the WIA required core indicators of performance when the state exceeds the levels for the common performance measures. Likewise, the sanction policy has been revised. TEGL 09-07 further discusses the applicability of the sanctions policy to states with and without a waiver to report common measures only.

The granted waiver is incorporated by reference into the State's WIA Grant Agreement, as provided for under paragraph 3 of the executed Agreement, and constitutes a modification of the State's Strategic Plan. A copy of this letter should be filed with the State's WIA Grant Agreement and the approved Strategic Plan, as appropriate.

We look forward to continuing our partnership with you and achieving better workforce investment outcomes.

If you have any questions, please don't hesitate to call me at (202) 693-2700.

Sincerely,

A handwritten signature in cursive script, reading "Emily Stover DeRocco". The signature is written in dark ink and is positioned above the printed name.

Emily Stover DeRocco

Enclosure